



Cancellation Policy

Adventure Out®
AUSTRALIA

It is not uncommon for us to reach our activity maximum and have to turn others away. When we accept and confirm your booking, that portion of our capacity is then unavailable to other people. Many of the costs associated with your adventure are committed long before you arrive. Food, insurance, staffing, vehicle and equipment are all paid or booked in advance. These costs are unrecoverable if you cancel. For this reason, we strictly adhere to our cancellation policies. Late cancellations and no shows are therefore ineligible for any type of reimbursement.

For cancellations 2 days prior to program date, a fee of 30% of the program cost will be deducted from monies paid with the balance refunded.

Any cancellations after this time will not be eligible for a refund. A reschedule or transfer to another participant will be offered.

Adventure Out Australia reserves the right to cancel programs, with a full refund given.

Adventure Out Australia may at anytime change the approved and accepted itinerary or substitute activities due to unforeseen circumstances. Notification will be given as early as possible.

Extended Treks (Kimberley/Kokoda)

If you cancel your program one (1) month prior to the commencement date, an administration fee will be either deducted from your balance paid and the remaining will be reimbursed.

For cancellations fourteen (14) days prior to program date, a fee of 30% of the program delivery cost will be charged.

Any cancellations after this time will not be given a refund.

Adventure Out Australia reserves the right to cancel any program. In this event a full refund will be given.

Adventure Out Australia may at anytime change the approved and accepted itinerary or substitute trek tours due to unforeseen circumstances. Notification will be given as early as possible.

Transfer Policy

Adventure Out will transfer your booking at no cost if notification is received one working week prior to activity commencement. Transfer requests received after this time will incur a \$20.00 transfer fee payable to Adventure Out before transfer can be made.

Adventure Out - *Adventure Learning Specialists since 1984.*

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